



## Security professional code of conduct

Your on-duty and off-duty actions affect your ability to work as a security professional.

**At all times**, a security professional must

- comply with all federal, provincial, and municipal laws
- not consume controlled drugs and substances listed in the Controlled Drugs and Substances Act
- not engage in disorderly or inappropriate conduct
- treat all persons equally, without discrimination based on race, national or ethnic origin, colour, citizenship, religion, religious beliefs, sex, gender, gender identity, gender expression, sexual orientation, age, marital status, family status, or mental or physical disability (commonly called the *protected grounds*)

**While on duty**, a security professional must

- be physically and psychologically **fit** for duty
- be alert, aware, and vigilant **on duty**
- act with honesty and integrity
- be and act professional **in** their appearance, mannerisms, and interactions
- comply with all **lawful** employer and client policies
- **comply** with the **terms** and conditions of their licence
- **respect and use all** property and equipment appropriately
- **respect the privacy** of others by treating all information received as confidential, except where **disclosure** is required as part of their work or by law
- **coordinate and cooperate** with emergency services, where it is required by law

**While on duty**, a security professional must

- not use **profane, abusive, or insulting** language or actions
- not use **unnecessary** force
- not **possess or consume** alcohol, except in the performance of their duties
- not **willfully or negligently** make false, misleading, or inaccurate statements
- not **withhold or suppress** information, complaints, or reports about themselves or another security professional

Additionally, a security professional must abide by any additional provisions of their jurisdictional legislation and their employer's code of conduct.